

# GIFT RETURNS

Returns must be accompanied by a proper order number  
For our complete Returns policy, please refer to your magazine's order form or online at our website.

## UPS PRE-PAID LABEL:

The front of your invoice may have a pre-paid UPS shipping label you may wish to use when returning products to our company. Use of this pre-paid label will deduct \$5.95 from your merchandise credit or refund and may apply the fee to the credit card used on the order. This label may only be used for UPS and cannot be mailed through the postal service.  
Our Return address is: 1014 Corporate Park Drive, Mebane, NC 27302

### HOW TO SHIP MERCHANDISE BACK TO US:

We strongly recommend using insured US Mail or UPS to send your returns to us. All items\* purchased from our company, including items sent directly from the manufacturer, must be returned to the address on the front of the invoice. Please retain your receipts and tracking numbers when shipping items to us so that you may contact the shipper in the event of damage or loss en route. We cannot be responsible for packages damaged or lost in transit to our company.

\* To return goals or other large field items, please contact us prior to returning for alternate shipping address and return authorization.

- Important notes:**
- \* We cannot accept returns on customized, worn or laundered items
  - \* refunds will only be issued to the original form of payment on the order
  - \* items sold as a set or pair must be returned as complete sets or pairs (insoles, warm up suits, gloves, kits, etc.)
  - \* all new merchandise must be returned within 30 days of purchase
  - \* If you wish to receive a store credit in the form of a gift card instead of refunding the gift giver's credit card, please indicate so in the exchange portion of the form

if you do not have the original order #, please contact us prior to returning any merchandise so that we may assist you in discovering it so that your return can be processed properly.

YOUR FULL NAME:

MAILING ADDRESS:

STATE, CITY, ZIP CODE

PHONE# ( )  
area code

ORDER #

ITEM(S) I AM RETURNING:

| ITEM # | DESCRIPTION | SIZE | COLOR |
|--------|-------------|------|-------|
|        |             |      |       |
|        |             |      |       |
|        |             |      |       |

REASON(S) FOR RETURN:

ITEM(S) I WOULD LIKE IN EXCHANGE (**DO NOT FILL OUT IF YOU HAVE ALREADY RE-ORDERED**)

| ITEM # | DESCRIPTION | SIZE | COLOR |
|--------|-------------|------|-------|
|        |             |      |       |
|        |             |      |       |
|        |             |      |       |

Please allow up to two weeks for exchange items to arrive at your door. All exchange orders are shipped via free ground shipping. TwoDay shipping is an additional \$8, NextDay shipping is \$15 (expedited shipping times do not include processing time in our returns center).

Ship items to your address above? YES / NO