

RETURNS

For our complete Returns policy, please refer to your magazine's order form or online at our website.

The front of your invoice may have a pre-paid return shipping label you may wish to use when returning products to our company. Use of this pre-paid label will deduct the return shipping cost from your merchandise credit or refund.

We strongly recommend using insured US Mail or UPS to send your returns to us. All items* purchased from our company, including items sent directly from the manufacturer, must be returned to the address on the front of the invoice. Please retain your receipts and tracking numbers when shipping items to us so that you may contact the shipper in the event of damage or loss en route. We cannot be responsible for packages damaged or lost in transit to our company.

*If you are returning a goal or other large field equipment products, please contact us in order to receive a return authorization number and instructions for shipment of oversized product.

All new, unused items you wish to return should arrive to our company within 30 days of purchase along with your original invoice, or a copy of the invoice, with this Returns section filled out completely.

All items that have been sold as a set (i.e.: warm-ups, etc.) must be returned as a set.
New items sold with a free gift should be accompanied by the gift upon returning.

No returns on items that have been customized, worn, or laundered. Please try all products in a clean, indoor area. We will be unable to accept returns on products showing any signs of wear. We are also unable to accept returns on videos or CDs if the cellophane packaging has been removed.

Due to the rigors of the game, all footwear and gear are expected to experience some wear and tear. It is our experience that truly defective items will be evident within the first 60 days of purchase. If you believe an item you have owned for more than 60 days is truly defective, please return it to us for review with the original order number and your specific reason for returning.

ITEM(S) I AM RETURNING:

ITEM #	DESCRIPTION	COLOR	SIZE	QTY	REASON FOR RETURNING

ITEM(S) I WOULD LIKE IN EXCHANGE *(DO NOT FILL OUT IF YOU HAVE ALREADY RE-ORDERED)*

ITEM #	DESCRIPTION	COLOR	SIZE	QTY	PRICE

All domestic exchange orders are shipped via free ground shipping in appreciation for your business with us. Should you prefer to have expedited shipping on your exchange order, please indicate below and contact one of our Customer Service Representatives for expedited shipping rates on exchange orders.

SHIP EXCHANGE ITEMS TO ORIGINAL SHIPMENT ADDRESS? (circle one) YES / NO

IF NO:

VERY IMPORTANT:

FULL NAME: _____

ADDRESS _____

CITY/STATE/ZIP _____ PHONE: () _____

ORDER NUMBER: _____

* we must have your correct order number to process your return